

Smarter Cities Platform

Delivering optimal business outcomes through intelligent response and actionable insights



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Leaders create opportunities from today's harsh realities





Big Data: the I3 environment



Instrumented

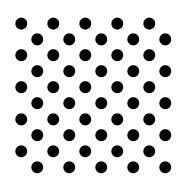


Interconnected



Intelligent

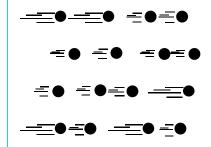
Volume



Data at rest

Terabytes to exabytes of existing data to process

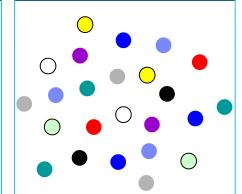
Velocity



Data in motion

Streaming data, milliseconds to seconds to respond

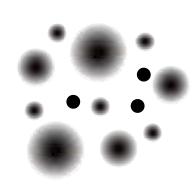
Variety



Data in many forms

Structured, unstructured, text, multimedia

Veracity*



Data in doubt

Uncertainty due to data inconsistency & incompleteness, ambiguities, latency, deception, model approximations



Leaders must innovate across services to meet and exceed citizen expectations



Planning and Management

Design and implement a city plan to realize full potential for citizens and businesses; while efficiently running daily operations

Infrastructure

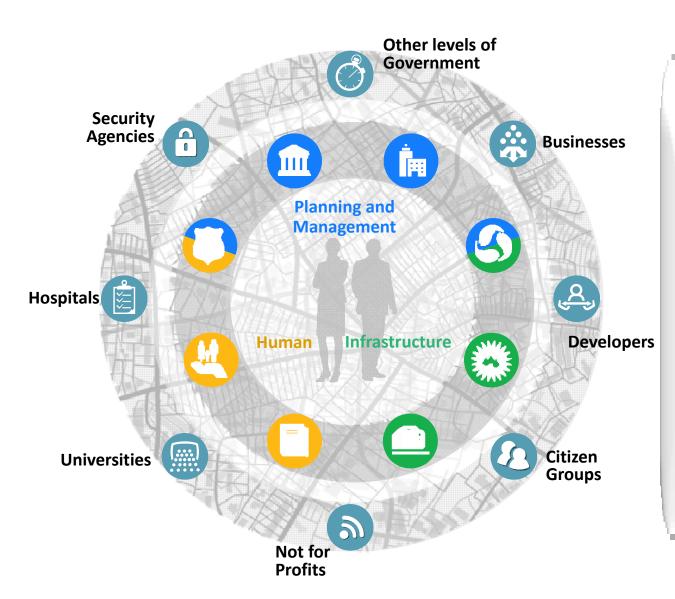
Deliver efficient fundamental city services that make a city desirable for citizens

Human

Provide effective services that support the economic, social and health needs of citizens



Recognizing the need to collaborate with business and external agencies



Planning and Management

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Infrastructure

Deliver efficient fundamental city services that make a city desirable for citizens

Human

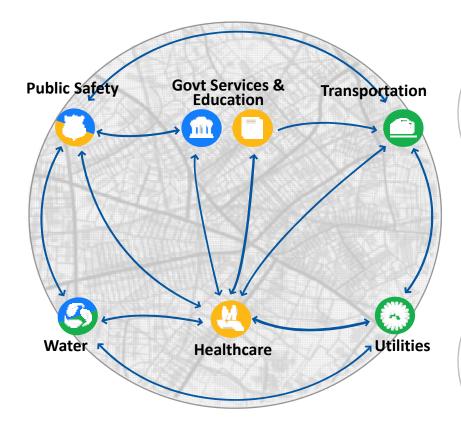
Provide effective services that support the economic, social and health needs of citizens



Agency specific and interconnections across systems are critical

Better event planning eases traffic congestion & improves emergency response

Preventing water pipe bursts reduces city disruptions

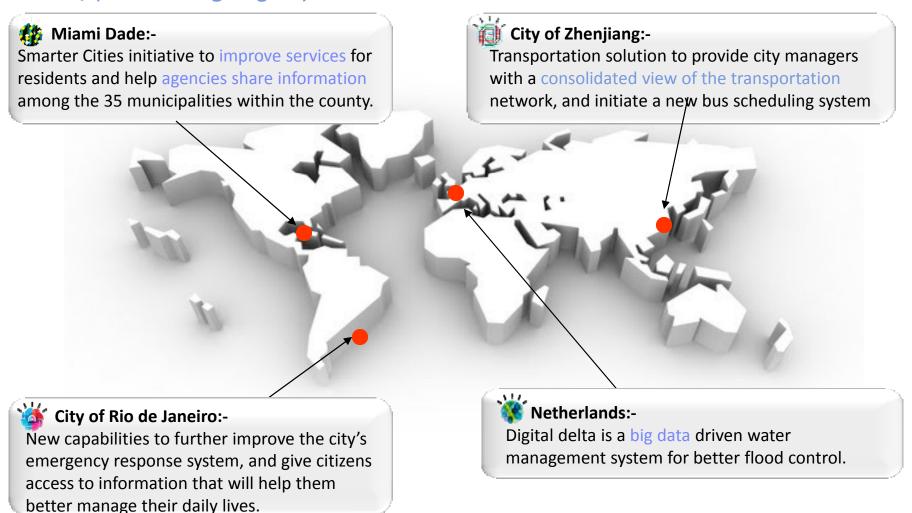


Lower crime increases use of public transit

Enhanced quality of water improves health



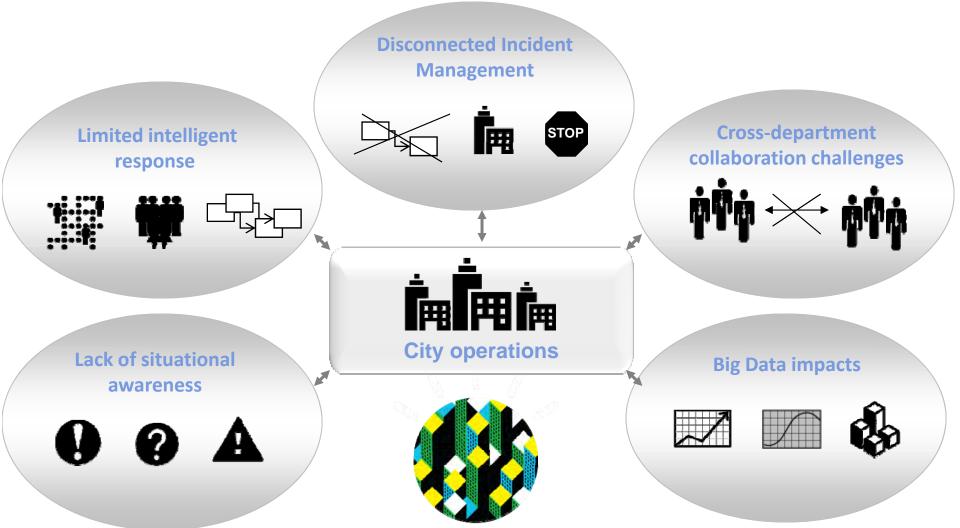
Examples of Smarter Cities Solutions that exists in the 4 corners of the world, (in 12 languages)





Challenges that are facing smarter city operations

Lack of visibility inhibits the delivery of an optimal response which can increase budgets, create redundant resource requirements, and lengthen the time to resolution

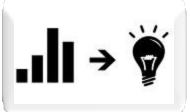




Smarter city operations business value for cross-agency and line of business users:



Faster time to value



Actionable insight



Intelligent response

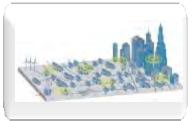
....driving Improved Outcomes for Citizen Benefit, Economic Vitality, Operational Excellence



A smarter city operations solution combines key capabilities:



Multi Source Data Ingestion



Advanced Situational Awareness



Stakeholder Collaboration

Leverage information to make better decisions

Anticipate problems to resolve them proactively

Coordinate resources and processes to operate effectively



A smarter city platform should allow to build integrated verticals on top of a robust, scalable and trusted foundation



Water

- Water / wastewater operations
- Water conservation
- Water efficiency management



Transportation

- •Transportation operations
- Traffic prediction
- Transit analytics



City Planning & Operations

- Infrastructure planning
- Permit optimization
- Tax & license fraud



- •Event-based surveillance
- •Automated video analysis
- •Real-time alerts



Operations Center Foundation

- City wide situational awareness
- Cross-department collaboration
- Intelligent Response via integrated standard operation procedures
- Performance monitoring with Dashboards and KPI's
- Decision Support Analytics
- Mobile Stakeholders Connections with Citizen collaboration and Social media analytics

Improved Outcomes for Citizen Benefit, Economic Vitality, Operational Excellence

The evolution curve in large complex environments



Corrective:

Advanced correlation and analytics engines: autonomous decisions, correct in real time

Predictive:

Operations issues are predicted and intelligent responses are generated

Selective:

Integrated view of operations & infrastructure: Situational Intelligence for better management

Static: System and personal are centered in the same location with little system or data integration

Single domains:

Water, Transportation, Public Safety ...

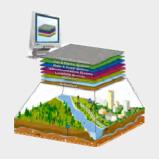
Stand alone technology: Video analytics, social media, citizen collaboration

Basic sensor systems

Smarter City Platform



Connect to your distributed data sources (sensors, predictive, social media, video, etc)

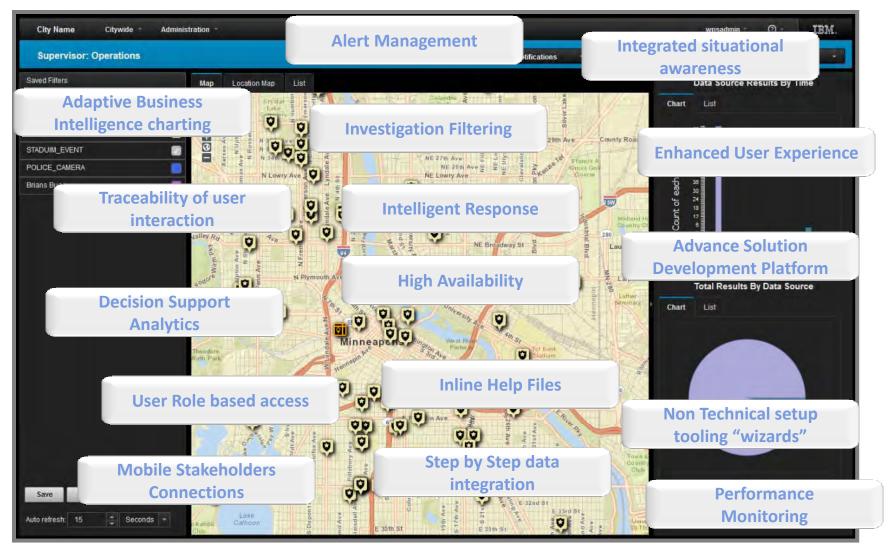


Build out the situational awareness and business intelligence of your monitored environment



Intelligently Respond to events and issues based on the condition of your resources (stake-holders, consumables, financial, metrological, social sentiment, urgency)









The benefits of a Smarter City approach

Smarter city attributes



Collaboration between departments with decision-support systems to respond more effectively to city needs



Use data driven decisions to drive new levels of operational efficiencies and citizen involvement in city services

Traditional approach

Smarter approach

| Isolated city silos | Citywide holistic solution |
|---|--|
| Lack of real-time situational awareness | Enhanced common operational picture |
| Disconnected incident management | Cross-city information sharing |
| Ineffective human processing of data | Analytics used to gain actionable insight |
| Custom solutions, hard to scale | Flexible platform, choice of delivery models |



